

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, May 11, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. April 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- QBA and QMHA Enrollment Issues

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Meetings

- **5/25/2022** – Medical Care Advisory Committee

Public Hearings

- **05/31/2022** – State Plan Amendment (Telehealth; 1115 SUD Demonstration Waiver)
- **05/31/2022** – Medicaid Services Manuals (MSM 1200 – Prescribed Drugs; MSM 3400 – Telehealth)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>
(Please refer to this link for a complete list of web announcements)

- **WA#2778** – URGENT: All Providers Encouraged to Take Small Business Impact Survey by May 9, 2022, Regarding Collection of Provider Data
- **WA#2774** – Medicaid Services Manual Chapters Updated
- **WA#2772** – Attention Provider Type (PT) 34 Specialty 28 Occupational Therapy (OT) Providers in a Behavioral Health Setting
- **WA#2768** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for May 2022
- **WA#2767** – 2022 Annual New Code Update
- **WA#2762** – New Chatbot Provides Self-Service Option to Answering Providers' Frequently Asked Questions
- **WA#2758** – Attention All Providers: Prior Authorization Contact Information and Self-Service Tools
- **WA#2757** – Attention Provider Type 86 (Specialized Foster Care): Update on Claims for Procedure Codes H2019 and H2019 with Modifier HT that Denied

Carin Hennessey, SSPS II

- BH Updates
 - 1115 Waiver [1115 \(nv.gov\)](https://www.nv.gov) and Public Comment Through May 31, 2022, 1115waivers@dncfp.nv.gov
- Medicare Recipients (WA#2638 and WA#2287)
- Neurotherapy Prior Authorization Requests

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfnv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dncfnv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfnv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfnv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMIS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov